

# *Accounting Business Line Update*



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# *Accounting Business Line Executive Role*



- Serve as the team leader for the business line with the Client Executives and DFAS Arlington
- Look across the accounting operations for opportunities to improve
- Provide focus for corporate initiatives

# *Accounting Business Line Priorities*



- Rollout of the Balanced Scorecard
- Identify cost drivers for the business line
- Implement the DBH collection system
- Improve DBH billing methodology
- Initiate reviews of core business processes
  - Attack rework

# *Accounting Business Line Initiatives*



- End to end review of departmental reporting
  - Issue OSD reports within 10 workdays of month end
  - Identify rework and best practices
- Review of chargeback processes
  - CDE initiative to eliminate rework
- Monthly accounting summits
  - Review business line issues and performance

# *Future Plans*



- Visit Centers and field sites
  - Learn about differences in operations
  - Discuss strategic plans with employees
  - Solicit ideas for improving our operations
- Identify productivity measures
- Look for cross leveling opportunities